

NEWSLETTER



May 2021 | Vol. 2 Issue 5

National Nurses Week

May 6 - May 12, 2021

Hospice, the end-of-life journey is greatly influenced by the nurse in many roles. Nurses have a multivariate and robust skill set which can influence care of patients, families and caregivers through the end-of-life process and brings holistic nursing to the forefront. Throughout all stages of the hospice process nurses are an integrated part of the steps in a patient's life. The many roles of nurses can be labeled differently, but compassion, teaching and providing care is at the foundation of each title.



Employee Highlight: Getting to Know US

Our Triage Nurses are available to patients and caregivers when an at-home emergency, question or support is needed. Triage nurses are ready around the clock and begin assessing the needs from the moment a phone call comes in to gain an understanding in the specific needs of the patient. They provide advice over the phone for immediate needs and direct the care provided by the after-hours staff. They work closely with all team members to ensure patients and caregivers needs are met at all hours of the day and night.



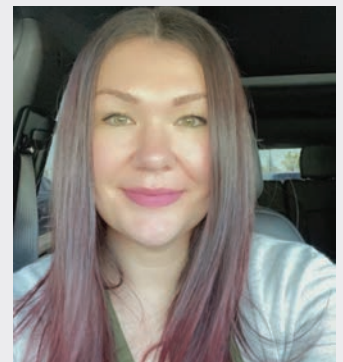
Monica Fernandez, RN, BSN



Patricia Almanzor, RN, BSN



Ashley Bennett, RN, BSN



Carena Higgins, RN, AND

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South IDG Team



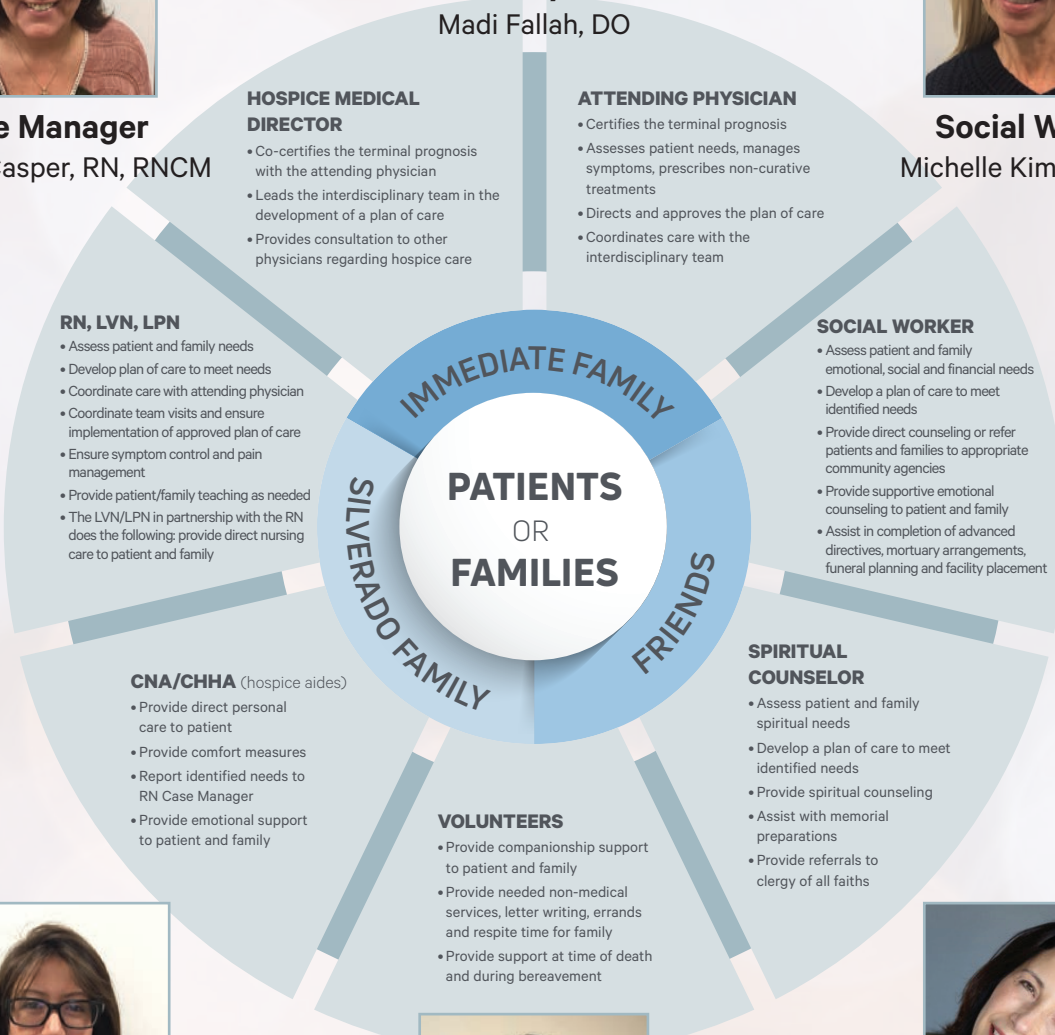
Case Manager
Michelle Casper, RN, RNCM



Team Physician
Madi Fallah, DO



Social Worker
Michelle Kimball, MSW



Certified Home Health Aide
Johana Fabian, CHHA



Volunteer
Matilda Maestas



Spiritual Counselor
Gayle Heuser, MA, MM

Celebrating Nurses Through National Nurses Week

by Brian Kinder, RN, BSN, Director of Patient Care Services

May 6th-12th is recognized as National Nurses week. During this week, each year appreciation events take place on Florence Nightingale's birthday. It is celebrated nationally to honor nurses for the "in-the-trenches" work they do each and every day to ensure patients and their families are educated and comfortable. All nurses are special, although it takes an extra special person to be a hospice nurse. Nursing is a physically and emotionally demanding job that is often times as sad as it is rewarding. Hospice nurses are in a unique position as they are very often caring for family member's emotional wellbeing in addition to addressing the patient's physical needs.

This year, honoring our nurses is as important as ever as they continue risking their lives on the front lines every day, selflessly caring for patients despite the ongoing pandemic. During this week, please take a moment to appreciate nurses around the world, in every specialty for the unbelievable work they do.



Military Spouse Appreciation Day

by Christine Hernandez, LCSW, Director of Family & Support Services

We recognize May 8th as Military Spouse Appreciation Day. A day in which we honor the sacrifices made by military spouses. Their endless loyalty and commitment to supporting our troops as they serve our country deserves just as much recognition as our troops. Silverado recognizes our hospice team RN, Audrey Joyner and Spiritual Counselor, Gerardo Camarena's wife, Rory for all they have given to our country. We thank them for giving up time with their loved ones so our Patriots can preserve the safety of our nation. This month we honor you Audrey and Rory.



WE HONOR VETERANS



ROBERT AND AUDREY



GERARDO AND RORY

Awareness Dates to Remember

- Arthritis Awareness Month
- Hepatitis Awareness month
- Lupus Awareness Month
- Mental Health Month
- National High Blood Pressure Education Month
- National Stroke Awareness Month
- Skin Cancer Prevention Month
- **May 2-8**
National Hospital Week
- **May 6-12**
National Nurses Week

Volunteer Program Highlight: Petals for Patients

Silverado Hospice offers support in many capacities, one being through the Volunteer program. We realize there is an ongoing need for companionship, caregiver relief and emotional support. Volunteers act as an additional support along side the care team assigned. One of the programs Silverado Hospice is proud to offer is our Petals for Patients program. Volunteers gather each week to arrange flowers generously donated by local partners. The flowers are then delivered by volunteers, and other members of the care team. This is a fantastic program that brings many smiles to many faces each week. From the donors, volunteers, and patients the joy is contagious and plentiful, just as the flowers are each week. learn more about volunteer services, or how to become a volunteer, contact: Valerie Lomeli, Volunteer Manager



CONTACT US

24-hour line: (888) 328-5660

Fax: (949) 653-0452

Referral line: (800) 507-9726

Volunteer inquiries: (888) 328-5660

Visit us online with our 24/7 Live Chat Line: [silveradohospice.com](https://www.silveradohospice.com)



If you would like to leave one of your favorite team members a praise, you may do so on our Yelp page. Search **Silverado Hospice Orange County**