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**Clinical Liaison** Laura Wilcox, LVN



**Team Physician** Sarvesh Parikh, MD

#### **HOSPICE MEDICAL DIRECTOR**

- · Co-certifies the terminal prognosis with the attending physician
- · Leads the interdisciplinary team in the development of a plan of care
- Provides consultation to other physicians regarding hospice care

#### **ATTENDING PHYSICIAN**

- Certifies the terminal prognosis
- Assesses patient needs, manages symptoms, prescribes non-curative
- Directs and approves the plan of care
- Coordinates care with the interdisciplinary team



**Social Worker** Laura Cohen, MSW

#### RN, LVN, LPN

- Assess patient and family needs
- Develop plan of care to meet needs · Coordinate care with attending physician
- Coordinate team visits and ensure implementation of approved plan of care
- Ensure symptom control and pain
- Provide patient/family teaching as needed
- The LVN/LPN in partnership with the RN does the following: provide direct nursing care to patient and family

# IMMEDIATE FAMILL

**PATIENTS** OR **FAMILIES** 

**VOLUNTEERS** 

to patient and family

• Provide companionship support

• Provide needed non-medical services, letter writing, errands and respite time for family • Provide support at time of death and during bereavement

#### SOCIAL WORKER

- · Assess patient and family emotional, social and financial needs
- Develop a plan of care to meet identified needs
- Provide direct counseling or refer patients and families to appropriate community agencies
- Provide supportive emotional counseling to patient and family
- Assist in completion of advanced directives, mortuary arrangements, funeral planning and facility placement

#### CNA/CHHA (hospice aides)

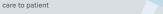
- Provide direct personal
- Provide comfort measures
- Report identified needs to RN Case Manager
- Provide emotional support to patient and family

#### **SPIRITUAL** COUNSELOR

- · Assess patient and family spiritual needs
- Develop a plan of care to meet identified needs
- Provide spiritual counseling
- Assist with memorial preparations
- Provide referrals to clergy of all faiths



**Spiritual Counselor** David Myung





**RN Case Manager** Mark Milanes, RN



**Certified Home Health Aide** 

Elizabeth Chavez



Volunteer Kristina Diaz, MSW Intern



# **Petals for Patients Partner Highlight**

The Bloom of Time is an incredible supporter of Petals for Patients. The Tuesday after weddings or events, the owner Adrienne Moore of The Bloom of Time, connects with the Volunteer Manager at Silverado Hospice to re-purpose flowers that were used but still have a lot of life in them. The Volunteer Manager picks up the donations and brings them back to the office where the petals volunteers get to work. The arrangements are petite mason jar sized and perfect for the side table in a patients room. We are beyond grateful for their generosity and hearts.



#### A NOTE FROM ADRIENNE MOORE

The first floral designs I ever got paid to create were flower crowns for a music festival in my early 20's. I remember feeling giddy with excitement that someone wanted to buy my art. I dove in headfirst into the world of floral design. Because I had a background in studio art, I had innate confidence in the designs I could create, but I knew I needed to learn all about flower care and mechanics to succeed. I spent several months visiting the LA flower market and learning techniques, via YouTube and good old trial and error. I started an Instagram account where I posted my trial work. When a dear family friend (who had also been our wedding planner) put me in touch with my first real wedding couple looking for flowers on a budget, I took the challenge! Sleepless nights preceded that first event, but they loved their flowers, and from then on, I was hooked.

An idealist by nature, when I started The Bloom Of Time in 2012 I was full of big ideas and inspirations. Jed, ever the realist, was there to filter and help implement those ideas into reality. Repeatedly finding himself up a ladder on the weekend, he soon decided to leave his day job to come on board and put in the processes needed to grow the business more. We haven't looked back since!

From the beginning, we've chased the goal of trying to perfect the art of wedding and event floristry, giving our clients a personalized and elevated floral experience and final delivered product, and a process that is enjoyable from start to finish.

In 2020 we opened our online floral shop, creating everyday designs for delivery and pickup from our studio. We love how it's allowed us to stay connected to our past clients as they grow.

Through the years, we've grown to love being business owners and all of the challenges and rewards that it's brought us! We've grown to surround ourselves with an awesome team, and we all work together towards the common goal of exceeding our clients' high expectations! I'm filled with gratitude for the team we've come to know throughout this journey and who have lent their talent here, past and present.

One of my favorite things about this career are the relationships we've grown with clients, co-workers, and other industry friends. There is an incredible amount of human passion, creativity, and labor that goes into floral design, and I still feel like I've really only found the tip of the iceberg. It continues to inspire me each day when I hop out of bed!

We have two kids, Cleo and Griffin, and a dog, Roy, who make sure that there's never, ever, a dull moment!

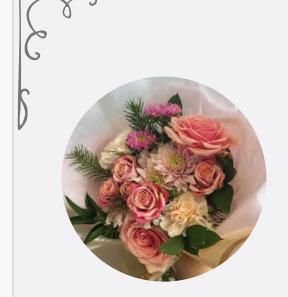
I'm so happy you are here with us and following our journey. I hope you enjoy sharing our passion!



# **NEWSLETTER**

# The Blessing of The Hands

Blessing of the hands is a Silverado annual tradition that recognizes the sacredness and importance of human touch to our patients lives. The blessing comes from our chaplains placing blessed oil on the palm of a hospice team member's hand, as a way to honor their commitment, work or service.



Caregivers

The

Blessing

Blessed be these hands that touch life.

Blessed be these hands that have felt pain.

Blessed be these hands that have embraced with compassion.

Blessed be these hands that hold others in prayer.

Blessed be these hands that have been clenched with anger or withdrawn in fear. Blessed be these hands that have drawn blood and administered medicine.

Blessed be these hands that have cleaned beds and disposed of wastes. Blessed be these hands that have anointed the sick and offered blessings.

Blessed be these hands that grow stiff with age.

Blessed be these hands that have reached out and been received. Blessed be these hands that have comforted the dying and held the dead. Blessed be these hands.

Blessed be our hands for they are the work of your hands oh Holy One And now, may these hands now be blessed with dignity, with hope, with compassion.

For we hold the future in these hands.

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# **Employee of the Month**

Lily is one of our newest hires, starting just 3 months ago as one of our Patient Care Coordinators. In the short time Lily has been with Silverado, she has been able to jump right in and ensure our patients needs are met each and every day no matter what is thrown at her. She always comes into the office each day with a positive attitude and smile on her face. Her excellent critical thinking skills and hard work ethic has allowed us to always ensure every patient gets the visits they need and deserve, even when having a high volume of associates off/out sick. Her ability to adjust current process & protocols has made our site more efficient, provided further support to field staff/peers and get our patients needs met even quicker than ever before. Our leadership team is incredibly grateful to have this addition to our team and have no doubt Lily will continue to impress us with her strong work ethic and amazing heart.



Lily Pham

# **Essential Oil of the Month**

### **Orange Delight**

This seasonal oil is a blend of Wild Orange, Lemon, Grapefruit, Mandarin, Bergamot, Tangerine, Clementine and Vanilla.

The blend cleanses and purifies the air while energizing and uplifting your mood.

The essential oil can be shared automatically by using a room spray or atomizer, a wood hanging diffuser or an electric diffuser or humidifier.

For a sample of this seasonal room spray (available through February 2024), please contact Valerie Lomeli, Volunteer Manager at (888) 328-5660.



#### **Benefits of Citrus:**

Citrus oils are naturally antibacterial, antiviral and have immunostimulant properties, which is great for keeping away germs!

Citrus is best for combating stress and anxiety, stimulating your senses and uplifting mood, just a few drops to a diffuser or use a room spray to breathe in the invigorating calming benefits.

### **CONTACT US**

**Referral line:** (800) 507-9726 **Volunteer inquiries:** (888) 328-5660

Visit us online with our 24/7 Live Chat Line: silveradohospice.com



If you would like to leave one of your favorite team members a praise, you may do so on our Yelp page. Search Silverado Hospice Orange County